

Policy conditions

Whole of Life

Personalised Assets

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Policy conditions

Reserve + is a whole of life assurance policy that is issued as a series of policies. The policy is issued in the Isle of Man.

Each policy is a separate legal agreement issued by the Company and is based on an application by the policyholder named in the policy schedule.

The series of policies are collectively referred to as the policy.

The completed application form, policy conditions (consisting of Part 1: Policy provisions, Part 2: Fund rules and Part 3: Definitions), the policy schedule and any endorsements issued by us shall be deemed to be incorporated into the policy.

For administrative purposes only, we treat all policies issued under a single policy number in the same manner.

Important

This policy should be examined to ensure that the cover meets your requirements.

It should be kept in a safe place, as a duplicate cannot be issued.

In addition to your surrender rights set out later in the policy, you can cancel your policy within 30 days from the day you receive notice from us of your cancellation rights and all contractual documents. These will be sent to you once your policy has been set up. If you exercise this right to cancel your policy, we will refund your premium (for the avoidance of doubt, calculated taking into account any third party fees incurred by Friends Provident International Limited in respect of the investments, including any external fund manager fees applied to the investments), adjusted only to reflect the amount of any increase or decrease in the value of your policy's investments from any market movements in the interim. If you wish to cancel you should follow the instructions in the notice from us of your cancellation rights. Upon cancellation, the policy will terminate immediately.

A separate cancellation right of 30 days will apply to any subsequent premium(s) in relation to that new premium only.

An Arabic version of this document will be made available upon request.

Throughout this document, purple text denotes policy exclusions.

Policy form number RPUAE1
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Part 1: Policy Provisions

1 Death benefit

- 1.1 **We** will pay the death benefit to the **payee** once **we** have received proof that the **payee** is legally entitled to the benefits payable under the **policy**.
- 1.2 If there is more than one **life assured** named in the **policy schedule**, the death benefit will be paid on the death of the last surviving **life assured**. Only one death benefit is payable.
- 1.3 The death benefit will be the lower of 101% of the **surrender value** or the **surrender value** plus £10,000 or currency equivalent and will be payable after **we** have received the proofs referred to in Part 1 provision 8.2.2 and have finished processing the claim. **We** will deduct any money owing to **us** before **we** pay the death benefit.
- 1.4 **Once the death benefit has been paid we will not accept any additional premiums nor will we pay any further benefits. The policy will terminate.**
- 1.5 Where the **payee** is a minor, **we** may pay the death benefit to the parent or guardian of the **payee**, or to the **payee** himself/herself if over 18 years of age. The receipt by such person shall be a full and valid discharge to **us**.

2 Surrendering your policy

- 2.1 In addition to cancelling under the 30 day cooling off period detailed on page 2, **you** may surrender **your policy** or individual **policies** at any time by making a written request to **us** provided the **bid value** of the remaining **policies**, if any, does not fall below the **minimum policy value**.
- 2.2 **Should you request a surrender of individual policies, the bid value of the policy must be above the minimum policy value, after completion of the surrender, otherwise we reserve the right to reject the surrender request.**
- 2.3 **We** will pay the **surrender value** of the **policy** to **you** once **we** have received proof that **you** are the person legally entitled to the benefits payable under the **policy**.
- 2.4 **Once the surrender value has been paid on the policy we will not accept any additional premiums nor will we pay any further benefits. The policy will terminate.**

3 Withdrawals

- 3.1 This Part 1 provision 3 governs the terms upon which **you** can make a withdrawal of any kind from the **policy**.
- 3.2 **Should you request a withdrawal, the bid value of the policy must be above the minimum policy value after completion of the withdrawal, otherwise we reserve the right to reject the withdrawal request.**
- 3.3 In the case of any withdrawal, **you** must make a written request and the **withdrawal sum** must exceed the **minimum sum**.
- 3.4 **You** may make regular withdrawals from the **policy** provided the remaining **policy value** is above the **minimum policy value** after the completion of each withdrawal.
- 3.5 **We** will cancel **units** allocated to all **policies** pro rata equal to the aggregate value of the **withdrawal sum** plus any money owing to **us**.
- 3.6 **You** may make regular withdrawals from the **policy** by making a written request to **us** provided the amount of each withdrawal exceeds the **minimum sum**. Regular withdrawals can be paid annually, half-yearly, quarterly or monthly. Regular withdrawals will normally commence one month after **we** have received the written request.
- 3.7 Where **you** have requested a regular withdrawal and **we** have subsequently increased the **minimum sum** resulting in **your** regular withdrawal falling below the **minimum sum**, **we** shall continue to pay **your** regular withdrawals until **you** change the regular withdrawal amount.
- 3.8 **We** will cancel all regular withdrawals if **we** receive notice of a change of ownership (or assignment) of the **policy**.

4 Premiums

- 4.1 The **premium** which **you** have agreed to pay is stated in the **policy schedule**. On the day that **we** receive the **premium** or the **commencement date**, whichever is the later, **we** will use the **investible premium** to purchase **units** in the **policy fund** at the **bid price**. These **units** will be allocated pro rata to each **policy**.
- 4.2 If **you** pay all or part of the **premium** by way of a transfer of assets into the **policy** **we** will arrange for the transfer to be undertaken on **your** behalf. **We** will be deemed to have received the **premium** only when **we** receive notification that all transfers have been completed and any expected cash **premium** has been received.

4.3 **You** may pay **additional premium(s)** at any time provided such **additional premium(s)** are greater than the **minimum additional premium**.

4.4 In the event that **you** have made a withdrawal from **your policy** and then subsequently pay an **additional premium**, **you** may opt to take advantage of the **reinvestment facility**. The following conditions apply to the **reinvestment facility**:

4.4.1 **you** must request the **reinvestment facility** at the time **you** pay an **additional premium**;

4.4.2 the **additional premium** is subject to the **minimum additional premium** amount;

4.4.3 only **additional premiums** that are equal to or less than the previous withdrawals taken will benefit from the **reinvestment facility**;

4.4.4 where more than one withdrawal has been taken prior to payment of an **additional premium**, the **reinvestment facility** will initially apply by reference to the earliest withdrawal and then to each subsequent withdrawal;

4.4.5 should the **additional premium** or part of the **additional premium** be less than the withdrawal to which it is referenced, the remainder of that withdrawal cannot be taken into account when determining whether any subsequent **additional premium** is eligible to benefit from the **reinvestment facility**;

4.4.6 subject to Part 1 provision 4.4.5, any withdrawal to which an **additional premium** or part of **additional premium** has not previously been referenced will be taken into account when determining whether any subsequent **additional premium** is eligible to benefit from the **reinvestment facility**;

4.4.7 should the **additional premium** exceed all withdrawals to which it is applied, the excess will be subject to the **establishment charge** applied over the additional **establishment charge period** set out in Part 1 provision 5.

5 Charges

5.1 **We** make a number of charges to cover the costs of administering **your policy**. All charges will be deducted from the **policy fund** and will be reflected in the value of the **units**. The charges that may apply to **your policy** are contained within this Part 1 provision 5. The charges specifically relating to **your policy** will depend on the charging structure that **you** have chosen and are stated in the **policy schedule** and in any **policy endorsement** issued by **us** if **you** pay any **additional premium(s)** into the **policy**.

The charging structure specifically relating to **your policy** will be on an **establishment charge** basis. The charges relating to **your policy** will depend on the **establishment charge** that **you** have chosen and are stated in the **policy schedule**, and in any **policy endorsement** issued by **us** if **you** pay any **additional premium(s)** into the **policy**.

5.2 **We** will deduct an **establishment charge** equal to a percentage of the **premium** as indicated in the **policy schedule** and taken either:

- at outset, or
- on the next working day following each calendar quarter end, commencing on the first calendar quarter end after the **commencement date** until the end of the **establishment charge period**.

5.3 An additional **establishment charge** will be applied to any **additional premium(s)**. This will be equal to a percentage of the **additional premium** as indicated in a **policy endorsement** and taken either:

- upon payment of the **additional premium**, or
- on the next working day following each calendar quarter end, commencing on the first calendar quarter end after the payment of the **additional premium** until the end of the **subsequent establishment charge period**.

On receipt of each **additional premium** **we** will issue **you** with a **policy endorsement** detailing:

- the amount of the **additional premium**;
- the additional **establishment charge** in respect of **your additional premium**; and
- the **subsequent establishment charge period** in respect of the **additional premium**.

5.4 An **administration charge** as indicated in the **policy schedule** will be taken on the next working day following each calendar quarter end, commencing on the first calendar quarter end after the **commencement date** until the end of the **policy**.

5.5 A **dealing charge** equal to the amount set out in the **policy schedule** will be taken on the last working day of the calendar quarter in which **we** confirm completion of the deal. The **dealing charge** will apply each time **you** request **us** to buy or sell any underlying fund or assets.

5.6 An **ad hoc charge** will be payable for **additional services**.

- 5.7 There are a number of further deductions set out in Part 2 provision 5, which will affect the value of **your policy**.
- 5.8 If **you** request to surrender **we** will pay **you** the **surrender value**.
- 5.9 All charges applied to **your policy**, except the **establishment charge**, are taken as a sterling amount. If **your policy** is denominated in US dollars, **we** will make any currency conversion at the rate set by our **appointed actuary** 28 days prior to the end of December. Should **your policy** be denominated in any currency other than sterling or US dollars **we** shall make the currency conversion at the preceding **fixed quarterly conversion rate**. The **dealing charge** mentioned in Part 1 provision 5.5 will be calculated in sterling and will be converted to the currency of the transaction.
- 5.10 **We** reserve the right to make changes to, or apply new charges at any time. There are a number of circumstances that could lead to a change in our charges, as follows:
- Changes in our costs or expenses as a result of a change in the tax rules, legislation or regulation or the way such obligations are interpreted or applied in practice.
 - Increases in our staff costs or overheads.
- If **we** do this **we** will set the new charges at levels **we** reasonably believe are necessary to reflect the changed circumstances. **We** will try to give not less than 90 days' prior written notice of such variation to **you** at **your** last known address.
- 5.11 **We** may charge for asset exchanges, including:
- Transfer into the **policy** in lieu of **premiums**
 - In-specie transfers out of the **policy** on withdrawal or surrender
 - Transfers from **us** to a discretionary fund manager
 - Transfer from a discretionary fund manager to **us**
- The current charge is available on request and will apply to each asset transferred.
- 5.12 There may be other charges applied to **your policy** by external parties, including, but not limited to:
- Charges levied by fund managers.
 - Fees levied by investment advisers or discretionary fund managers.

- Charges levied in respect of the delivery, receipt and safe custody of securities.
- Fees levied by third parties in respect of the purchase or sale of securities.

6 Policy termination

The **policy** will terminate and, except for (c) below, the **policy** will be subject to the **early surrender charge**, where appropriate, on the earliest of the following events during the **establishment charge period**, or any **subsequent establishment charge period**:

- When the **bid value** of the **policy** falls below the **minimum policy value** required in order to maintain the **policy** in force.
- When the **surrender value** has been paid to **you** on surrendering **your policy**.
- When **you** have exercised **your** right to cancel the **policy** under **your** cooling off rights detailed on page 2 and have received a refund of **your premium** paid, subject to any market value adjustment, from **us**.
- When the proceeds of a death benefit have been paid.

7 Appointment of a third party as payee

7.1 **Any appointment of a third party or parties as payee may be made by you at any time prior to the death of the last surviving life assured save that such an appointment shall be of no effect and shall be deemed not to have been made if you die (or where there are joint policyholders, any one of the policyholders dies) within two days of making that appointment.**

7.2 **Any appointment of a third party or parties as payee shall only be accepted by us on receipt of a completed 'Appointment of third party as payee' form, which is available on request from us.**

7.3 Having appointed a third party as **payee**, **you** may also make subsequent appointments subject to the conditions set out in Part 1 provisions 7.1 and 7.2 above. Any such subsequent and valid appointment will have the effect of revoking all previous appointments.

7.4 **Any appointment of a third party or parties as payee may be revoked by you at any time prior to the death of the life assured save that such a revocation shall be of no effect and shall be deemed not to have been made if you die (or where there are joint policyholders, any one of the policyholders dies) within two days of making that revocation.**

- 7.5 Such revocation and appointment of a third party or parties as **payee** shall only be accepted by **us** on receipt of a completed 'Appointment of third party as payee' form, which is available on request from **us**.
- 7.6 Where the **policy** is held in joint names the form of appointment of **payee** or the form of revocation must be signed by all joint **policyholders** otherwise it will not be valid.
- 7.7 The appointment of a third party as **payee** will not affect **your** ability to assign, surrender or otherwise dispose of **your policy** prior to the death of the **life assured** save that any assignment, surrender or other disposal shall be of no effect and shall be deemed not to have been made if **you** die (or where there are joint **policyholders**, any one of the **policyholders** dies) within two days of making that assignment, surrender or disposal.
- 7.8 For the avoidance of doubt, if **you** die within two days of making any appointment of **payee**, any revocation thereof, or any assignment, surrender or other disposal of the **policy** (whether made as a sole or joint **policyholder**) such appointment, revocation, assignment, cash-in, or other disposal shall be deemed to be of no effect and the death benefit shall be payable as if the same had not been made.
- 7.9 The death of a sole **policyholder** or the death of the survivor of joint **policyholders**, where that death does not also constitute the death of the **life assured**, shall constitute an immediate revocation of any appointment of any third party as **payee**.
- 7.10 Without prejudice to **your** rights to revoke an appointment of **payee**, the death of a **payee** prior to the death of the **life assured** shall itself not constitute a revocation of appointment nor affect the entitlement of the **payee's** successors to the death benefit.

8 Additional provisions

8.1 Responsibility for Investment Choice

It is **your** responsibility to ensure that the investments **you** choose within **your policy** are suitable bearing in mind **your** investment objectives and attitude to risk.

We are not responsible for any loss suffered or reduction in the value of **your policy** arising from the performance, or fluctuations in the value of **your** investment. **We** do not have any responsibility for the investment management of investments held within the **policy** and **we** do not endorse any underlying fund or asset as a suitable investment. The **Company's** decision shall be final as to the acceptability of any investment into the **policy fund**.

8.2 Proof of Entitlement

8.2.1 Before **we** make any surrender payment to **you**, **we** must be satisfied that the person(s) making the surrender request has the right to do so. **We** will need reasonable proof and **you** may have to produce the **policy** documents.

8.2.2 For death claims, **you** may have to produce the **policy** documents. **We** will only be required to pay a death benefit or a **surrender value** if **you** have provided **us** with reasonable proof of the death of the **life assured** (if appropriate), the ages of the **life (lives) assured** and **your** entitlement to the **policy**.

8.3 Notices

If **you** change **your** address **you** should write and let **us** know. If **you** do not, and **we** write to **you** at the last address of which **we** have notice, **we** will, as far as the **policy** is concerned be treated as having written to **you** at the correct address.

If **you** have to write to **us** **you** should write to **us** at Emaar Square Building 6, Floor 5, PO Box 215113, Dubai, United Arab Emirates, unless **we** have written to **you** to tell **you** otherwise. **You** can also write to **us** at Royal Court, Castletown, Isle of Man, IM9 1RA, British Isles.

8.4 Currency

8.4.1 All benefits under the **policy** are payable at our Registered Office by telegraphic transfer unless agreed otherwise. Any sums paid as a result of the death of a **life assured** will be payable by **us** in the **valuation currency**. All other sums payable by **us** to **you** under the **policy** will be paid in the **valuation currency** unless **you** request otherwise.

8.4.2 **We** will use the **valuation currency** to provide valuations of the **policy** to **you**.

8.4.3 Whenever it is necessary for the purposes of the **policy** to convert any amount denominated in one currency to any other currency, **we** will make the conversion at a rate of exchange available from our bankers at the time when the conversion is made.

8.4.4 If the **valuation currency** is replaced by another currency (for example where a country adopts another currency for economic reasons), the **valuation currency** will automatically change to the new currency. If, subsequently, the new currency is abandoned, the **valuation currency** shall revert to the respective currency specified before the conversion, or its equivalent.

8.5 Communications

8.5.1 **You** may instruct **us** by letter, fax, or electronic mail. **We** may request **you** to confirm any instructions by letter but **we** may act upon instructions which **we** reasonably believe are valid. **We** reserve the right not to act upon any instructions until **we** have received confirmation by letter although lack of any such confirmation will not invalidate any instructions, which **we** have already acted upon. **We** shall not be required to act upon any instructions where **we** reasonably believe such action may involve any party in a breach of law, rule or regulation.

8.5.2 **We will not be responsible for any loss, damage or misappropriation arising as a result of any error or breakdown in transmission, misunderstandings, errors by us or our employees, servants or agents regarding the identity of the person or persons giving instructions by fax or electronic mail.**

8.5.3 **You promise to repay to us or reimburse us in respect of all losses, damages, liabilities, actions, proceedings, claims, costs and expenses including legal expenses arising from or in connection with us acting or failing to act on instructions given by you through fax or electronic mail.**

8.6 Severability

If any provision of the **policy** (or part of a provision) is invalid or unenforceable to any extent or purpose, this will not affect the validity or enforceability for other purposes of the remaining provisions. The provision shall be deemed to be severed subject to any consequential amendments which may be necessary.

8.7 Policy variation

The **policy** between **you** and **us** consists of the completed application form, these **policy** conditions the **policy schedule** and any endorsements.

a) **We** reserve the right from time to time by giving **you** 90 days' written notice, so far as it is practicable to do so, to make such changes or additions to these **policy** conditions as are reasonably required to reflect:

- changes in applicable insurance, tax or other law, legislation, regulation or industry codes of practice which affect **your policy**;
- changes in how a relevant stock exchange or other relevant investment or regulated markets may work which may impact on the operation of **your policy**;
- changes in investment/share dealing administration or other infrastructure facilities, systems or means of communication which impact on the provision and operation of **your policy** and which are outside of our control;
- changes to services relating to **your policy** supplied to **us** by third parties which are outside of our control or which require additional expenditure by **us**;
- changes in circumstances or the happening of any event which is outside of our control which means that the **policy's** conditions operate in a way which is unfair to **you** or our other **policyholders**;
- changes resulting from the introduction of new systems, services, and changes in technology outside of our control;
- changes in circumstances or the happening of any event which is outside of our control and which makes it impossible, impracticable or economically unviable for **us** not to make a change to the **policy** conditions, provided that any such change is not unfair to **you** or our other **policyholders**;
- changes required to remedy obvious errors.

b) **We** reserve the right from time to time to make changes or additions to these **policy** conditions for any other reason, which may or may not have a detrimental effect on **you**, and which are not set out in (a) above.

If **you** suffer a material detriment as a result of a change or addition under this clause (b) **you** may notify **us** and **you** will be free to surrender **your policy**. **We** will waive any fees and charges provided that the transfer/surrender is made within 90 days (or such longer period as may be reasonably necessary in the circumstances) from the date on which **we** gave **you** written notice of the change or addition.

8.8 Non-waiver

If at any time **we** fail to enforce any of the obligations or conditions contained in the **policy** this shall not be construed as a waiver of our rights at any other time to enforce each and every obligation and condition contained in this **policy**.

8.9 Inflation

Our **appointed actuary** increases the fixed sterling charges once a year, 28 days before the end of December, in line with the Retail Prices Index issued by the Isle of Man Government or any replacement Index.

The fixed US dollar charges are based on the sterling charges, and are set by the **appointed actuary** annually, 28 days before the end of December.

The fixed amount charges in currencies other than Sterling and US dollars are set by the **appointed actuary** four times each year, 28 days prior to the end of each calendar quarter end. The amounts are based on the sterling charges but can vary from quarter to quarter depending on movements in exchange rates.

8.10 Governing law

The **policy** shall be governed and construed in accordance with the laws of the United Arab Emirates.

Part 2: Fund Rules

1 Policy fund

1.1 **We** have created a **policy fund** that is used to determine the benefits payable to **you** under the **policy** shown on the **policy schedule**. **Units** are notionally allocated to the **policy** solely for the purpose of calculating the benefits, which **we** have to pay to **you** under the **policy**.

1.2 **We are the absolute legal and beneficial owner of all the underlying funds or assets that relate to the policy fund. You have no rights or entitlements to these underlying funds or assets.**

Consequently, **you** should be aware that specific investor protection and compensation schemes that may exist in relation to collective investments and deposit accounts are unlikely to apply in the event of failure of such an investment held within whole of life policies such as Reserve +.

1.3 **You** will choose the investments that relate to the **policy fund**, from the options available to **you**, which are listed in Part 2 provision 2. Any general transaction accounts opened by **us** in accordance with Part 2 provision 3 will form part of the **policy fund**. These are separate and identifiable parts of our **long-term business fund**.

1.4 **We** may, as a result of:

- **the closure of, or suspension of dealings on, a relevant stock exchange, or**
- **any period when underlying funds or assets cannot be valued or sold or it is impracticable to do so or they cannot be sold without a significant reduction in value, or circumstances outside of our control such as the suspension of dealing in an asset held by the policy fund, or**
- **a breakdown in any system of communication (including computer systems) used in determining the price or value of the underlying assets of a fund or the current prices or values on any market or stock exchange,**

at any time suspend temporarily, or delay for such period as may reasonably be required, the valuation, allocation, switching, surrendering or any other dealings with the units in or valuation of the policy fund.

We may, as a result of the suspension or delay referred to above, delay payment of benefits arising on surrender, withdrawal or death. **We** will not have to pay interest for any delay in payments to **you** in these circumstances.

If after six months the suspension or delay referred to above is still in place **you** have the option to request **us** to transfer the ownership of the relevant underlying funds or assets (where such transfer of assets is possible) into **your** name. **We** will not have to pay interest for any delay in any transactions within the **policy fund** in these circumstances and **your policy** will end once the relevant underlying funds or assets have been transferred into **your** name and any balance making up the **surrender value** has been paid to **you**.

Where such assets form the entire **policy fund**, or where the value of **your policy** falls below the **minimum policy value** after the transfer of assets into **your** name, any residual value will be paid to **you** and the **policy** will end.

2 Investment options

2.1 The investment options include, but are not limited, to the following:

- equities and fixed-interest securities quoted on most recognised stock exchanges
- unit trusts
- open-ended investment companies
- investment trusts
- offshore reporting and non-reporting funds
- government securities
- hedge funds, funds of hedge funds and exchange traded funds
- structured notes and structured deposits
- cash, including bank and building society deposits.

2.2 **We reserve the right to reject a request to select certain asset, including, but not limited to the following:**

- **shares in any company which is part of the group of companies of which Friends Provident International Limited is a member**
- **private companies**
- **physical commodities**
- **real property**
- **derivatives including but not limited to futures and options**
- **forward currency transactions**
- **precious metals**
- **UK National Savings and Investments products**
- **US and Canadian mutual funds**
- **collective investments structured as partnerships, limited partnerships or private funds not promoted to the public.**

3 General transaction accounts

3.1 **We** shall open one or more general transaction accounts in connection with the **policy**. These accounts will operate as cash accounts. Any transactions such as **premiums** to be invested, charges to be deducted and monies arising following the cancellation of **units** will pass through the general transaction accounts denominated in the currency in which the transaction is carried out.

3.2 The value of the general transaction accounts will be reflected in the **bid value** of notional **units** held within the **policy fund**.

3.3 If any particular general transaction account is overdrawn **we** will levy interest at the rate of 2% above the three month London Interbank Offered Rate (LIBOR) for the appropriate currency, where available. **We** will update the three month LIBOR that **we** use for this purpose monthly, basing it on the LIBOR available on the last working day of each month.

3.4 A credit balance in a general transaction account will earn credit interest at a rate not exceeding the three month LIBOR for the currency. The exact rate of credit interest earned will depend on the size of the balance. Interest (whether debit or credit) will accrue daily but will be deducted from or added to the general transaction accounts on 31 March, 30 June, 30 September and 31 December or the next working day. Where LIBOR is not available another appropriate internationally recognised rate chosen by our **appointed actuary** will be used.

3.5 **The general transaction accounts cannot be used for the purpose of realising a gain on disposal of currency.**

3.6 **We reserve the right in our absolute discretion to;**

- a) **refuse or limit the use of an overdraft;**
- b) **realise assets held within the policy to clear overdrawn balances in any general transaction account without prior consent or notice. Any asset disposal will take into consideration the liquidity of the underlying funds or assets but, where possible, will follow the order of;**
 - 1 **Any positive balances in other general transaction accounts.**
 - 2 **Any positive balances in other deposit accounts.**
 - 3 **Units in collective investment funds.**
 - 4 **Other assets as determined by us.**
- c) **undertake without prior consent or notice currency conversions across all general transaction accounts either to prevent or clear an overdraft, regardless of the overdraft amount.**

4 Policy fund valuations and pricing

4.1 The **policy fund** will be valued at the end of each calendar quarter or the next working day at which point **you** will receive a **policy** valuation or have one made available to **you** by electronic means. The **policy fund** may also be valued at other times such as when **you** request a withdrawal, on the **commencement date** and when the **policy** is terminated.

4.2 Our **appointed actuary** will determine the value of the **policy fund** on a valuation day by reference to the market value of the underlying funds or assets relating to that **policy fund**. The market value used will be:

4.2.1 where the underlying fund or asset is a unit trust, mutual fund, or other pooled investment **we** will use the **bid price** most recently available from the managers of the scheme on the **valuation day**. **We** reserve the right to use the actual price obtained when acquiring or selling the asset;

4.2.2 where the underlying fund or asset are securities quoted on a recognised stock exchange, the market dealing prices will be determined by reference to the recognised official list of market dealing prices published by that stock exchange on the valuation day.

4.2.3 where the underlying fund or asset does not come within Part 2 provisions 4.2.1 or 4.2.2, **we** will obtain such professional advice to assist **us** to value the asset as **we** reasonably deem necessary.

4.3 On a **valuation day**, **we** will calculate the **bid value** of the **policy fund** by reference to the price at which **we** have been able to dispose of assets or the price at which **we** would reasonably expect to be able to dispose of assets held within the **policy fund**.

5 Additions and deductions

5.1 If any of the assets relating to the **policy fund** generate income such as dividends, interest or rent, that income will be added to the relevant general transaction account and will be reflected in the **bid value** of the notional **units** in the **policy fund**.

5.2 **We** will be entitled to take from each **policy fund** a number of expenses as follows:

5.2.1 any charges or fees which **we** are entitled to make by virtue of Part 1 provision 5 of these conditions;

5.2.2 any costs, expenses and charges incurred by **us** in acquiring, managing, maintaining, valuing or disposing of the assets relating to the **policy fund**;

5.2.3 any expense, charge, tax, levy or fiscal enforcement not taken into account elsewhere which our **appointed actuary** reasonably considers is a liability relating to that **policy fund**.

5.3 Any tax liability will be calculated as though the relevant fund makes up the whole of our **long-term business fund**, without allowing for expenses.

6 Finality of the Company's decision

The **Company's** decision shall be final as to the acceptability of any investment into the **policy fund**.

Part 3: Definitions

The words in the policy shall have the meaning as shown below:

Additional premium(s) means a premium(s) paid by you after the commencement date and stated in an endorsement issued by us.

Additional services means any administrative actions performed by us including:

- 1 change of the life assured,
- 2 request for one-off valuation,
- 3 change of discretionary fund manager,
- 4 change of investment adviser,
- 5 switch from non-discretionary managed to discretionary managed or vice versa.

Ad hoc charge means a charge we make for performing additional services. The amount of such charge is available from our head office on request.

Administration charge means the charge we levy for maintaining your policy.

Appointed actuary means the person appointed as such by us.

Bid price means the price at which units in the policy fund will be allocated, cancelled or sold.

Bid value means the bid price value of the units in the policy fund.

Commencement date means the date on which the policy starts and is shown in the policy schedule.

Company means Friends Provident International Limited

Dealing charge is a charge we levy each time an asset is bought or sold.

Early surrender charge means any outstanding establishment charge included in the calculation of the surrender value.

Establishment charge means the charge we levy against your policy.

Establishment charge period means the period over which the establishment charge will be paid, from the commencement date for the period that is indicated in the policy schedule.

Fixed quarterly conversion rate means the mid market spot rate published by Reuters on the 3 March, 2 June, 2 September and 3 December for respective currencies.

Investible premium means that percentage of the premium or additional premium(s) shown in the policy schedule or endorsement as appropriate.

Life (Lives) assured means the person or persons on whose death the death benefit will be paid.

Long-term business fund means the fund we are required to set up and maintain under Isle of Man law to hold the underlying funds or assets linked to the policies we issue. This restricts underlying funds and assets to being used only for the purposes of meeting liabilities under our policies and contracts. Under Isle of Man law, we have to keep our long-term business fund separate from our own general business accounts.

Minimum additional premium means the minimum amount set by us at the time the additional premium is paid.

Minimum policy value means the greater of: (a) 10% of all premiums or additional premiums received by us which is still within its policy establishment charge period, or subsequent establishment charge period(s), or (b) £10,000 or currency equivalent.

Minimum sum means £250 or currency equivalent.

Payee means the last person or persons, if any, appointed in the prescribed manner by you before the death of the life assured to receive the death benefit, or you, if no such appointment has been made, or if any such appointment has been revoked without any subsequent appointment having been made by you prior to the death of the life assured.

Policy means the collective name given to the collection of policies issued under the same number.

Policy fund means the fund used to determine the benefits payable under this policy and the other policies issued under the policy number stated on the policy schedule but not any other policies.

Policy schedule means the policy schedule first issued with the policy and any revised policy schedule issued due to alteration in the terms of the policy. The policy schedule states the details specific to your policy.

Policyholder means the person shown in the policy schedule as the policyholder.

Premium(s) means the premium shown in the policy schedule.

Reinvestment facility means the facility whereby you may reinvest sums of money previously withdrawn from your policy without payment of an additional establishment charge.

Subsequent establishment charge period(s) means the period(s) over which the establishment charge(s) on each additional premium(s) will be paid as stated in an endorsement issued by us if applicable.

Surrender Value means the bid value of the units allocated to each individual policy within the policy on the next day after we have received the proofs referred to in Part 1 provision 8.2 (and having finished processing the encashment instruction or death claim) less any establishment charges, or additional establishment charges, which would have been payable if the policy had continued until the end of the policy establishment charge period, or subsequent establishment charge period(s), where appropriate.

Units means the portions of equal value into which a policy fund is divided.

Valuation currency means the valuation currency specified in the policy schedule being the currency in which we will value the policy.

Valuation day means the day when we value a fund. The policy fund will be valued at the end of each calendar quarter or the next working day.

We and **Us** means Friends Provident International Limited

Withdrawal sum means the single or the regular sum which you have asked us to withdraw from the policy.

You and **your** means the person or persons who own the policy.

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