

# You're in safe hands

Life changes. Be prepared. Be protected.

Claims statistics – January 2018 to December 2020

## Our claims payment record

When considering a provider for your life and critical illness insurance, it is important to check their claims payment record. We have created this easy to understand leaflet, so you can check our track record of providing customers with financial support at the times they have needed it most.

### Protection claims paid January 2018 to December 2020

**97%** of eligible life and terminal illness claims paid

**89%** of critical illness and total permanent disability claims paid

**Note:** The sole reason for non-payment of claims during the period was due to non-disclosure of material facts at the application stage.

### Average claims paid January 2018 to December 2020

**USD 349,835**  
Life and terminal illness claims paid

**USD 229,790**  
Critical illness and total permanent disability claims paid

Average age for terminal illness claims

**42**

Average age for life cover claims

**53**

Average age for critical illness claims

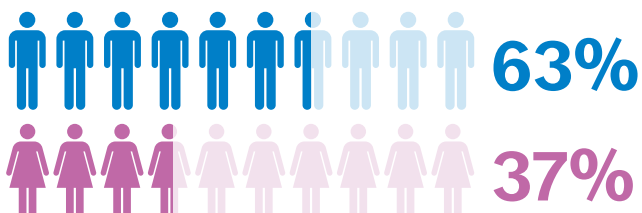
**47**

Average age for total permanent disability claims

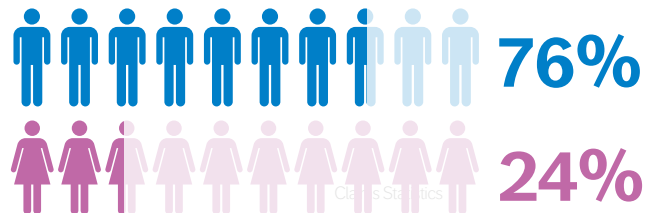
**54**

### Claims paid by gender

Critical illness and permanent total disability claims

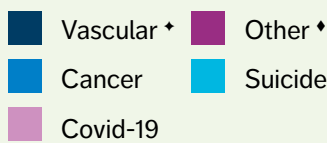
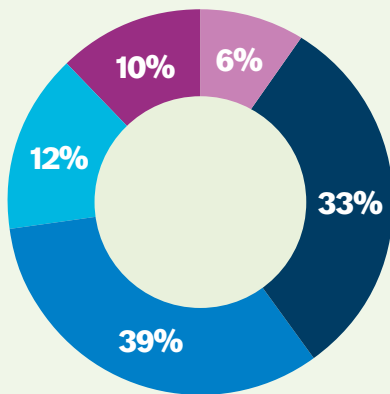


Life and terminal illness claims

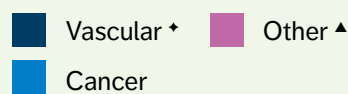
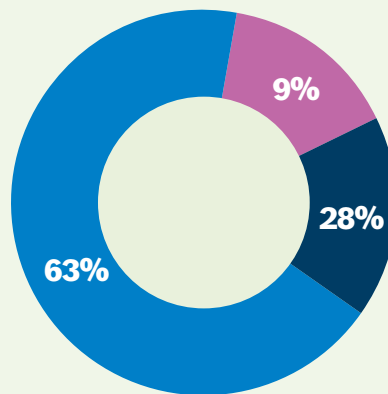


## Cause of...

...death or terminal illness



...critical illness and total permanent disability claims



- † Cardiac and Stroke.
- ‡ Including organ failure, accidents..
- ▲ Including motor neurone disease, impairment of daily activities, chronic organic brain disease, renal failure.

## Don't wait until it's too late

Nobody knows if or when they will fall seriously ill, or be involved in an accident or die.

What you can do is ensure that you have adequate protection in place to support yourself and your loved ones against financial uncertainty, and the potential financial burdens associated with the illness, injury or death of a family bread winner.

Whether you are thinking about financial protection or already have cover in place, applying for life insurance is a decision that could play a vital role in your future and that of your family.

To understand more about how life insurance or critical insurance protection from Friends Provident International can safeguard you speak with your financial adviser or contact us using the details below.

Telephone: **+971 4 436 2800**

Email: **dubainewbusiness@fpinternational.com**

Website: **www.fpinternational.ae**

Youngest life cover claim **39**

Youngest critical illness claim **31**

Youngest terminal illness claim **36**

Oldest life cover claim **69**

Oldest critical illness claim **63**

Oldest terminal illness claim **49**

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